

# Communication with Parents



School Website:-

[www.kates-hill.dudley.sch.uk](http://www.kates-hill.dudley.sch.uk)



## Information for Kates Hill Parents:-

It is vitally important to us that information is shared with our parents efficiently. If you have any issues accessing any of the following please contact us – Telephone: 01384 818700 or come in and see us.

Messages for parents/carers are sent through:

1. ParentHub
2. ‘Kates Hill School Parent Info Group’ on Facebook
3. School Newsletter – sent fortnightly (approx.)
4. school website - [www.kates-hill.dudley.sch.uk](http://www.kates-hill.dudley.sch.uk)

General information, key information, policies, etc., for our parents/carers and the wider community is published on our school website. A paper copy of any information on this website is available on request from the school office free of charge.



## Facebook

Specific information for our parents is communicated through our closed group for parents; ‘Kates Hill School Parent Info Group’. Parents are welcome to leave comments within this group. All new posts are approved by admin before being posted to the group.

Members only can participate in this group. We will only accept members into this group if you are listed as an emergency contact for a child attending Kates Hill School. You will also need to be recognisable from your Facebook account. Therefore if you use a nickname you may not be added into the group. If you have any difficulty joining this group please come in and see us.



## ParentHub

ParentHub is used for individual/private messages. To receive individual/emergency messages about your child follow the instructions below:



## Kates Hill Community Primary School

would like you to join their channel on Parent Hub.

Just tap "Add a School" in the app and enter the handle below...

@KatesHill

The Parent Hub app is FREE to download and use.



### What is Parent Hub?



Parent Hub is a FREE app that helps keep you up to date with what's going on at school. You'll receive messages, pictures, documents and newsletters, all in one handy place.

### Instructions for Parents



1. Download the Parent Hub app from your app store (iPhone or Android).
2. Create yourself an account.
3. Choose "Add a School" and enter the school handle (above).

Visit [www.parenthub.co.uk](http://www.parenthub.co.uk) to find out more

Click on schools 'Add My Children' – Parent Verification 'Please enter your mobile number'. We need up to date and correct mobile phone numbers for private messaging to work. Any issues please come in and see us.